



Helping people change direction.

Client's Rights Statement

At OneEighty, we believe every client has the right to:

- ❖ Be treated with respect and consideration. We will honor your dignity, independence, and privacy.
- ❖ Be protected from any abuse or inhumane treatment.
- ❖ Receive services in the least restrictive, reasonable level of care.
- ❖ Participate in available and appropriate services on their treatment plan, regardless of refusal of other services unless there are clear treatment reasons.
- ❖ Give informed consent to or to refuse any service, treatment, therapy, or medication except for an emergency.
- ❖ Participate in creating, reviewing, and revising their treatment plan. Clients also have the right to receive a copy of the treatment plan.
- ❖ Freedom from unnecessary or excessive medication and from restraint or seclusion except in an emergency.
- ❖ Be informed and have the right to refuse any unusual or hazardous treatment.
- ❖ Be advised and the right to refuse observation by others and by techniques (i.e. one-way vision mirrors, tape recorders, video recorders, television, movies, photographs, and other audio/visual technology. This agency uses closed-circuit monitoring in common areas. Restrooms and sleeping areas are not watched via video.
- ❖ To privacy and confidentiality, within limitations and requirements under state and federal laws and regulations.
- ❖ Have access to their client record unless access to certain information is restricted for clear treatment reasons. A client's treatment plan should include the reason for the restriction, a goal to remove the restriction, and the treatment offered to remove the restriction.
- ❖ Be informed in a reasonable amount of time prior to termination of their participation in a service, to be provided a referral, unless the service is unavailable or unnecessary.
- ❖ To be informed why you were denied service.
- ❖ To not be discriminated against because of their race, ethnicity, age, color, religion, gender, national origin, sexual orientation, physical or mental handicap, developmental disability, genetic information, HIV status, or in any manner prohibited by local, state, or federal laws.
- ❖ To know the cost of services.
- ❖ To know their rights and to receive a copy upon request.
- ❖ To exercise their own rights, without retaliation, except when health and safety are compromised.
- ❖ To file a grievance.
- ❖ To have aid in filing a grievance including having oral or written instruction.
- ❖ To be informed of one's own diagnoses.
- ❖ To consult with an outside treatment specialist or legal counsel at their own expense.
- ❖ To be fully informed of all rights and to practice these rights without retaliation including accessing treatment.